

## **Strek-O Doors Limited Lifetime Warranty**

### **SIZE, TELEGRAPHING and WARP TOLERANCES**

1. Size tolerance: thickness +/- 1/16", standard widths +/- 1/16", prefit widths +/- 1/16".
2. Squareness tolerance: diagonal measurement difference shall not exceed 1/8".
3. Stile, rail and core show-through (telegraphing) on flush doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100" in any three-inch span.
4. Warp shall not be considered a defect unless it exceeds 1/4" in the plane of the door itself. The following warp allowances are for 1-3/4" or thicker doors. Doors wider than 3'6" and less than 7' in height, the warp shall not exceed 1/4" in any section 3'6" by the height of the door. Doors wider than 3'6" and higher than 7'0", the warp shall not exceed 1/4" in any 3'6" by 7'0" section. Doors up to and including 3'6" wide and over 7'0" in height, the warp shall not exceed 1/4" in any 7'0" length of a door section.

"Warp" is any distortion in the door itself and does not refer to the relationship of the door to the frame of jamb in which it is hung. The term "warp" shall include bow, cup and twist. When measuring the amount of warp present in a door, the following method shall be used: bow, cup and twist shall be measured by placing a straight-edge, taut wire or string on the suspected concave face of the door at any angle (i.e., horizontally, vertically, diagonally) with the door in its installed position. The measurement of bow, cup and twist shall be made at the point of maximum distance between the bottom of the straightedge, taut wire or string and the face of the door.

Action on any claim for warp or for telegraphing defects may be deferred, at the option of Strek-O Door, for a period not to exceed 12 months from the date of claim. If a door has been installed prior to such claim being made, the door must remain hung in the original installation during the period of deferment to permit conditioning of humidity and temperature.

### **EXCLUSIONS**

1. Unsatisfactory service or appearance caused by failure to follow recommended "Handling, Job Finishing and Installation Instructions" appearing in this warranty is not warranted.
2. The appearance of field-finished doors is not warranted in any event.
3. Normal wear and tear including wear-through of the finish, or doors deteriorating for reasons other than material and workmanship of the door itself.
4. Natural variations in color or texture of wood are not to be considered defects.
5. The warranty against warp does not apply to the following:
  - a. Doors 1-3/4" or thicker that are wider than 3'6" or higher than 8'0", if the height of the door does not exceed 7'0", the width may be up to 4'0".
  - b. All 1-1/8" and 1-3/8" thick doors which are wider than 3'0" or higher than 7'0".
  - c. Doors with face veneers of different species, or applications of moulding to one face only.
  - d. Doors that are improperly hung or do not swing freely.
6. This warranty does not cover:
  - a. Doors with cutouts for lights, louvers and/or face grooves, any edge of which is nearer than 5" to any edge of the door.
  - b. Flush doors with cutout areas exceeding 40% of the area of the face of the door.
  - c. Flush doors with cutouts exceeding one-half the height of the door.
  - d. All doors having less than 5" between cutouts for lites, unit locks, closures, and/or other hardware cutouts.
  - e. Doors with concealed closers, stops or holders, deeper than 2" or wider than 1-1/4" or machine pockets that cause cavity walls to be less than 1/4" thick.
  - f. Any delamination caused by failure to protect and seal all exposed surfaces of the door
  - g. Exterior Doors:
    - I. Are not warranted for warp and telegraphing.
    - II. Unless there is adequate protection from the elements and exposure to direct sunlight.
    - III. When concealed closers and concealed vertical rods are used.
    - IV. Unless all cutouts are double sealed with exterior sealer.
    - V. Unless lip mouldings are used at openings.
    - VI. Unless flashing is installed at the top and bottom of doors and bottom of openings.

Strek-O Doors will not be liable for any door(s) repaired or replaced without its prior, written consent.

The manufacturer's sole responsibility under this warranty is as stated herein and it shall not be liable for consequential, indirect, or incidental damages.

### **HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS**

1. Deliver door(s) to building site after plaster or cement is dry. If doors are stored at job site for more than one week, all edges should be sealed.
2. Handle with clean gloves and do not drag doors across one another or across other surfaces.
3. Store flat on a level surface in a dry, well-ventilated building. Cover to keep clean, but allow air circulation.
4. Doors should not be subjected to abnormal heat, extreme dryness or humid conditions, or sudden changes therein. Relative humidity should not be less than 25% or greater than 55%.
5. The utility or structural strength of the doors must not be impaired in the fitting of the door, the application of hardware or cutting and altering for lites, louvers, panels or any other special details.
6. Use three hinges for doors 7'6" in height or less and one additional hinge for each 30" increment of height over 7'6". Two hinges may be used on hollow core doors weighing less than 50 pounds or 6'8" or less in height. Allow a fitting clearance of 1/8" on each side and at the top.
7. Before finishing, place the door in a horizontal position. To remove raised grain or handling marks, block or power sand all surfaces with the grain. The duration of sanding and surface preparation required to achieve a final finish acceptable to the owner is the responsibility of the field finisher.
8. Immediately after fitting, or cutting for closers, weatherstrip and/or threshold and before hanging any interior or exterior door on the job, the entire door, including the top and bottom edges, must receive an application of primer and two coats of a good grade paint, varnish or lacquer. Adequate drying time must be allowed between coats. For jobsite finishing, do not use a water-thinned paint unless an oil base prime coat is first applied. Exterior finishes shall be used on the exterior face and all edges of exterior doors.
9. Dark colored finishes should be avoided on exterior surfaces of exterior doors.
10. Do not use steel wool on Strek-O doors, as this may cause a chemical reaction and discoloration of the veneer.
11. Finishing at the job site should be discontinued immediately if unsatisfactory results are evident. The manufacturer should be consulted for possible corrective action before continuing.
12. Install fire doors per NFPA 80 and in compliance with local authority having jurisdiction.

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### Coverage

This warranty covers the original installation of the doors when performed in accordance with the installation instructions contained on the reverse side of this warranty. It applies to the purchasers of doors from Strek-O Doors as described below. It extends on resale of the door, however, claims should be processed through the immediate supplier. If any door does not comply with this warranty within the warranty period, Strek-O Doors will repair or replace the door. If repair is not practical, Strek-O Doors will, at Strek-O Doors option, replace the door or refund the purchase price of the door. Strek-O Doors is not obligated to pay for removal, rehanging or refinishing. Should Strek-O Doors agree to participate in removal, rehanging or refinishing, Strek-O Doors liability shall not exceed \$50.00 per door.

### Exceptions to Coverage

Strek-O Doors shall have no liability under this warranty unless such doors have been handled; stored; finished; installed and maintained in accordance with established building practices and the recommendations listed on the reverse side of this document. Strek-O Doors is not responsible for damage or unsatisfactory performance caused by others. **The sole responsibility of Strek-O Doors is stated in this warranty and Strek-O Doors is not liable, to the extent permitted by applicable law, for consequential, indirect or incidental damages and it's liability in any event shall be limited to the cost of the door. Purchaser should carefully read the reverse side of this warranty for important warranty exclusions. Strek-O Doors will not inspect finished installations for the sole purpose of certifying the installation is within warranty.**

### Claims Procedure

**The purchaser must inspect the doors when received.** Written notice of any claim must be given by the purchaser/installer to the supplier and to Strek-O Doors within 30 days of delivery. Forwarding of doors prior to inspection for damage will waive all opportunity to file a freight claim. All parties must be given a reasonable opportunity to investigate the reported problem before taking corrective action.

### Duration of Warranties

Door Type	Interior Warranty	Exterior Warranty
S.C. Stave Lumber Core	Life of Original Installation	2 yrs from date of Original Installation*
S.C. Stave Lumber Core 20 Min.	Life of Original Installation	2 yrs from date of Original Installation*
P.C. Particle Core	Life of Original Installation	Not Warranted
P.C. Particle Core 20 Min.	Life of Original Installation	Not Warranted
45; 60 & 90 Min. Mineral Core	Life of Original Installation	Not Warranted
H.C. Hollow Core	One Year	Not Warranted

\*See exclusions and limitations for exterior doors on the reverse side of this warranty.

### Information required in case of claims.

Strek-O Doors Order Number: \_\_\_\_\_

Customer Purchase Order Number: \_\_\_\_\_

Date Shipped: \_\_\_\_\_

Purchaser: \_\_\_\_\_

Bldg. Address: \_\_\_\_\_

Owner: \_\_\_\_\_

Date Installed: \_\_\_\_\_

Door Type (s) \_\_\_\_\_

### Strek-O Doors, LLC

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